

Service Initiatives and Wider Role



Join our Rent Reward Scheme today!

Our innovative Rent Reward Scheme is available to all tenants who uphold the terms of their tenancy agreements.

Benefits available to members include:

- £10 bonus payment when membership is approved
- Automatic entry to free quarterly prize draws, including annual £250 prize draw
- £52 pro rata payment per annum, made during the Festive period
- £25 per annum payments towards home contents insurance

Full details of eligibility criteria and details on how to apply can be found in the enclosed leaflet.

Save with Rent Scheme

Top up your savings when you pay your rent!

In partnership with Glasgow Credit Union, we are able to offer our tenants a unique opportunity to access credit union services when they pay their rent.

Services include:

- Junior Savings Accounts
- Christmas Saving Club
- Personal Loan
- Mortgages



Glasgow
Credit Union

You decide how much you want to save and how often and, once your membership is set up, save directly into your savings account.

Fill in the form enclosed telling us how much you want to save, then simply pay the additional amount when you pay your rent. We'll take care of the rest!

Welfare Rights Service

Our friendly, in house Welfare Rights service can assist you with a range of welfare benefit related enquiries.



Scott and Trina are available for office appointments and can help with Housing Benefit, Universal Credit, Warm Home Discount and Adult Disability Payment applications.

To arrange an appointment, or a visit to your home, please contact welfarerights@glasgowwestha.co.uk or call 0141 331 6650.

Fuelbank Foundation

Scott and Trina work in close partnership with the Fuelbank Foundation to support those with prepayment meters living in fuel crisis.

When you call, we will take a note of your current energy supplier and an up to date mobile telephone number or email address for the voucher code to be sent to.

Up to 3 payments may be made in a 6 month period, and are redeemed at any Paypoint or post office for British Gas customers.

Vouchers are currently £30 each however the Fuelbank Foundation regularly review this to ensure they support as many households as possible. For a referral, or for more information on energy advice, contact us on the details above.



The Pyramid Shop (food support)

GWAHA are providing ongoing support to the Pyramid Shop to support our tenants facing food poverty.

The shop is able to cater to dietary requirements and has a variety of fresh and frozen foods, including fruit & veg, bakery products and cupboard items (subject to availability).

Although general membership is currently closed to new members, GWAHA, through approval from our Management Committee, have provided funding to allow our tenants to complete a weekly shop.

It costs £3 per household and the value of your basket will always be worth a lot more than the £3 spend.

If you would like to find out more, or to access food support, contact a member of the team.



GWHA Bookworms

At GWHA, we want all children to be able to enjoy the excitement of a good book!

In addition to educational benefits, children who read regularly have an improved mental health and wellbeing.

All children aged 16 and under are invited to join our Bookworms programme. Members receive an age appropriate book during the month of their birthday, and usually again during the Festive Period.

Membership is free and books are delivered straight to your letterbox.

For more information or to become a Bookworm, contact us on 0141 331 6650 or email admin@glasgowwestha.co.uk.



Did you know that GWHA also supports tenants through the following initiatives:

- Annual Festive Colouring Competition

Children are invited to submit a festive themed colouring, with prizes for the best artwork in our younger and older age categories.

- Anderston Loves Christmas

Hosted by The Pyramid, GWHA contributes financially to ensure local children enjoy some festive fun in the run up to Christmas.

- Cash for Kids

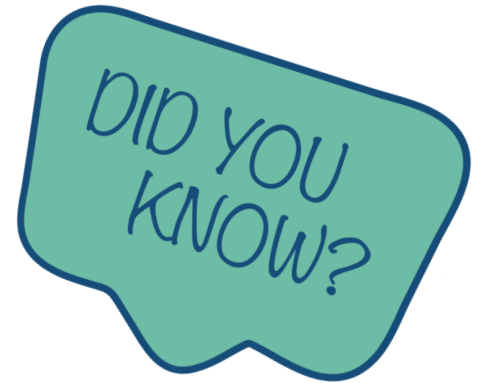
Traditionally, Cash for Kids awarded families £25 per child to buy a Christmas gift for those who may otherwise go without. Recently, funding challenges have prevented this from taking place however through our Management Committee, GWHA has stepped in and funded the £25 gift to children in low income families.

- Festive Gifts

Staff wrap and hand deliver a small box of chocolates to our older residents.

- Festive Charitable donations

A local charity is chosen to benefit from a financial contribution from GWHA staff, which is then matched by GWHA. Our most recent recipient was Glasgow City Mission.



Engaging with you



There are many ways to get involved at GWAH and influence our decision making:

Annual Tenant Conference

- Held annually in January
- All tenants are welcomed along to hear about our service priorities for the year ahead and feedback on our rent proposals, which plays a key part in our rent consultation process.

Annual General Meeting

- Held annually in June
- Shareholding members are invited to hear about our annual reports and participate in the election of our Management Committee.

Consumer Panels

- Throughout the year
- Topics vary throughout the year. Tenants noted on our 'interested parties' list are contacted in the first instance with invite to take part. Consultation is carried out face to face, via telephone or email survey or by written form.
- Please contact us if you would like to note your interest for future events.

Committee Training Forum

- Runs March to June each year
- This provides a unique opportunity for tenants and members. It will equip you with the skills and confidence to become a Committee Member.
- For more info on the benefits of joining, email cnicol@glasgowwestha.co.uk

Please contact our Frontline Services Team if you would like more information on taking part